

November 14, 15, 16

CHC BOOT CAMP: Billing Manager

PRESENTER: REBEKAH WALLACE PARDECK, CMPE, CPC®, CPCO™

Day 1	Monday, November 14 10:30 a.m.–2:00 p.m.
Roles & responsibilities of successful billing managers	
Billing department structure & staffing	
Denial monitoring & management	
Insurance contract considerations	
Day 2	Tuesday, November 15 10:30 a.m.–2:00 p.m.
Policy and procedure development	
Billing department training program development	
Day 3	Wednesday, November 16 10:30 a.m.–2:00 p.m.
Compliance activities	
Key performance indicators (KPIs)	
Wrap-up	

**Times are in Central*

Agenda is tentative and subject to change



ACHIEVE REVENUE
MANAGEMENT

FORV/S